



Professional Loss Adjusters





Introduction



Viet adjusters was founded by members of much experience in the field of loss adjusting & surveying as well as claims handling. We have a diversified team which combines insurance professionals and technical specialists in various areas. Our senior loss adjusters have outstanding records of industry accreditation/certification as well as dealing with property, engineering and casualty claims.

The combination of our working experiences in the leading international loss adjusting firms and general insurance companies allow us to serve customers as a loss adjuster combining international standards and traditional practices.

The coming of VietAdjusters is an active response to requirements of the growing sophisticated insurance market in Vietnam. As an independent loss adjuster, our services offering are categorized into three main groups:

. LOSS ADJUSTING & SURVEYING

. RISK ASSESSING (RISK SURVEYING)

. PREPARATION OF CLAIM DOCUMENTS

Our vision is to become a leading Loss Adjusters and Surveyors in Vietnam.

Our mission is to provide customers with highest possible standards in loss adjusting and surveying at competitive prices.

Our core values are honesty, integrity and professionalism.

VIETADJUSTERS
PROVIDES A WIDE RANGE OF
LOSS ADJUSTING AND SURVEYING SERVICES
WITH EMPHASIS ON THE FOLLOWING
CATEGORIES OF RISK



PROPERTY

Fire and Special Perils
Property/Industrial All Risks
Accidental Damage
Business Interruption



ENGINEERING

Contractors' All Risks (CAR)
Erection All Risks (EAR)
Machinery Breakdown (MB)
Contractors' Plant and Machinery (CPM)
Electronic Equipment Insurance (EEI)
Advance Loss of Profit (ALOP)



CASUALTY

Personal Accident
Workman's Compensation
Products Liability
Public Liability
Fidelity Guarantee
Theft & Burglar



VIETADJUSTERS JSC

Our services



Our human resources

1. MR. TRAN HUU DUC – MANAGING DIRECTOR

DUC HOLDS A FELLOWSHIP CIP FROM THE AUSTRALIAN AND NEW ZEALAND INSTITUTE OF INSURANCE AND FINANCE, MASTER OF BUSINESS ADMINISTRATION FROM THE UNIVERSITY OF BOLTON (UK) AND BACHELOR OF ECONOMICS FROM THE HANOI UNIVERSITY OF FINANCE AND ACCOUNTING. HE ESTABLISHED VIETADJUSTERS AFTER NEARLY 8 YEARS WORKING IN CLAIMS HANDLING, LOSS ADJUSTING AND SURVEYING ARENA.

AFTER NEARLY 3 YEARS WORKING AS SENIOR LOSS ADJUSTER AT CRAWFORD (VIETNAM), HE JOINED BAOVIET SAIGON IN 2004 AND WORKED IN THE CLAIMS AND RISKS MANAGEMENT DEPARTMENT.

AFTER THREE YEARS WORKING AS CLAIMS HANDLING SPECIALIST WITH BAOVIET, DUC TRIED HIS CHANCE FOR A YEAR IN THE STOCKS MARKET AND HE WAS DEPUTY DIRECTOR OF AU VIET SECURITIES CORPORATION, BROKERAGE DEPARTMENT. HE LATER REJOINED THE INSURANCE INDUSTRY AS CLAIMS & RISK MANAGEMENT DIRECTOR OF VIEN DONG ASSURANCE CORPORATION WHERE HIS DUTIES WERE SUPERVISING CLAIMS OF ALL BUSINESS LINES.

MR. DUC IS THE MANAGING DIRECTOR OF VIETADJUSTERS.



VIET ADJUSTERS JSC

2. MR. ERIC LAM – LOSS ADJUSTER

ERIC HOLDS A MBA FROM UNIVERSITY OF BOLTON (UK), A POSTGRADUATE CERTIFICATE IN BUSINESS ADMINISTRATION - UNIVERSITY OF LEICESTER (UK), AN ASSOCIATE OF THE INSTITUTE OF CANADIAN BANKERS (CANADA), AND A FINANCE DIPLOMA - BUSINESS ADMINISTRATION PROGRAM (EDMONTON AB, CANADA).

ERIC HAS NEARLY TWENTY YEARS WORKING ACTIVELY IN THE BANKING AND FINANCIAL AREAS. AFTER 4 YEARS WORKING FOR TORONTO DOMINION BANK IN CANADA, HE JOINED NATEXIS BANQUES POPULAIRES IN SINGAPORE AND WORKED THERE FOR 11 YEARS AS DEPUTY HEAD OF CORPORATE BANKING. HE THEN JOINED 3A PHARMACEUTICAL COMPANY LTD IN VIETNAM AND WORKED THERE FOR 3 YEARS AS CHIEF FINANCIAL OFFICER.

GIVEN THE BACKGROUND OF ERIC, HE IS ABLE TO HANDLE PROPERTY AND BI CLAIMS.

3. MR. PHUNG HAI DANG – LOSS ADJUSTER

DANG HOLDS A MASTER DEGREE MAJORING IN PROJECT MANAGEMENT FROM UNIVERSITY OF NORTHUMBRIA (NEWCASTLE, ENGLAND) AND A BSC IN ARCHITECTURE.

DANG STARTED HIS CAREER AT NAM LONG INVESTMENT CORPORATION IN 2004. AFTER NEARLY 4 YEARS WORKING THERE, HE STARTED HIS OWN BUSINESS BY ESTABLISHING VINALAND INVESTMENT AND CONSULTANCY COMPANY. THE COMPANY SPECIALIZES IN PROJECT MANAGEMENT IN PRE-CONSTRUCTION PERIOD. IT HELPS INVESTORS/PRINCIPLE TO PERFORM PROJECT AND PREPARE ALL DOCUMENTS NEEDED TO START CONSTRUCTION WORKS. DANG IS ALSO A TEACHER OF UNIVERSITY OF SOCIAL SCIENCE AND HUMANITIES HCMC, URBAN STUDIES DEPARTMENT.

GIVEN THE BACKGROUND OF DANG, HE IS ABLE TO HANDLE CONSTRUCTION LOSSES AS WELL AS PROFESSIONAL INDEMNITY (FOR ARCHITECTS AND ENGINEERS) CLAIMS.

4. MR. NGUYEN XUAN PHUC – ENGINEER/LOSS ADJUSTER

PHUC HOLDS A BACHELOR OF ROAD & BRIDGE FROM HANOI UNIVERSITY OF CIVIL ENGINEERING. BEFORE JOINING WITH VIETADJUSTERS, HE HAD 3 YEARS WORKING FOR BAUER VIETNAM (GERMANY) WHERE HE WAS WORKING AS AN ENGINEER IN CHARGE OF FOUNDATION CONSTRUCTION, IN BUILDING PROJECTS SUCH AS RICHLAND HILL COMPLEX, EMERALD TOWER, AND SAIGON M&C TOWER. PHUC ALSO PARTICIPATED IN TWO OTHER FAMOUS PROJECTS: (1) CAN THO BRIDGE WHEN WORKING FOR TAISEI-KAJIMA-NIPPON STEEL JOINT OPERATION (JAPAN); AND (2) HO CHI MINH CITY – TRUNG LUONG EXPRESS WAY WHEN WORKING FOR CIVIL ENGINEERING CORPORATION NO.1 SOUTHERN BRANCH (VIETNAM).

GIVEN THE BACKGROUND OF PHUC, HE IS ABLE TO HANDLE ROAD & BRIDGE CONSTRUCTION LOSSES.

5. MR. HOANG DINH – ENGINEER/LOSS ADJUSTER

DINH HOLDS A BSC FROM UNIVERSITY OF CIVIL ENGINEERING IN 2003 AND A MSC IN ENGINEERING FROM HCM UNIVERSITY OF TECHNOLOGY IN 2008. HE IS A MEMBER OF VIETNAM BRIDGE AND ROAD ASSOCIATION (VIBRA).

DINH HAS WORKED FOR PACIFIC CONSULTANT INTERNATIONAL (PCI) AS CONSULTANT, NIPPONKOE AS HIGHWAY DESIGN ENGINEER, NORTEL COMPANY AS CIVIL PROJECT MANAGER, AND TRANSPORT ENGINEERING DESIGN INCORPORATED (TEDI) AS ROAD AND INFRASTRUCTURE DESIGN ENGINEER. HE HAS PARTICIPATED IN MANY BIG PROJECTS SUCH AS EAST-WEST EXPRESS WAY, LONG THANH – DAU DAY EXPRESS WAY, CDMA 2000 BUSINESS COOPERATION CONTRACT PROJECT, EXTENDING EAST WEST HIGHWAY PROJECT, PHU LONG BRIDGE PROJECT, HA HUY GIAP PROJECT, THU THIEM BRIDGE PROJECT – APPROACH ROAD, HOCHIMINH TRUNG LUONG EXPRESSWAY PROJECT- PACKAGE 19.

GIVEN THE BACKGROUND OF DINH, HE IS ABLE TO HANDLE ROAD & BRIDGE CONSTRUCTION LOSSES.

6. MR. DO VAN THUONG – ENGINEER/LOSS ADJUSTER

THUONG HOLDS A B. ENG (MECHANICAL) OF HANOI UNIVERSITY OF TECHNOLOGY. HIS SKILLS ARE IN THE FIELD OF DESIGN & FABRICATION OF NEW EQUIPMENT AND NEW APPLICATION IN MECHANICAL ENGINEERING. THUONG JOINED VIETADJUSTERS AFTER FIVE-YEAR WORKING FOR TOYOTA MOTOR VIETNAM, TOYOTA THAILAND AS TECHNICAL SUPERVISOR.

GIVEN THE BACKGROUND OF THUONG, HE IS ABLE TO HANDLE MB, CPM CLAIMS.



Our human resources



VIETADJUSTERS SERVES ITS CLIENTS WITH 6 FOLLOWING SERVICE STANDARDS:



VIETADJUSTERS JSC

- . CONTACT RELATIVE PARTIES (INCLUDING BUT NOT LIMITED TO INSURERS AND INSURED) RIGHT AFTER BEING APPOINTED
- . CONDUCT THE FIRST SITE SURVEY WITHIN 1 DAY (SINCE WE ARE APPOINTED)
- . ISSUE PRELIMINARY REPORT WITHIN 5 WORKING DAYS (SINCE WE ARE APPOINTED)
- . RESPOND TO CLIENTS' CORRESPONDENCES WITHIN 1 DAY AND FOLLOW UP EVERY 14 DAYS
- . ISSUE INTERIM REPORT WITHIN 5 WORKING DAYS (SINCE WE RECEIVE INTERIM DOCUMENTS FROM INSURED)
- . ISSUE FINAL REPORT WITHIN 5 WORKING DAYS (SINCE WE RECEIVE FULL SET OF CLAIM DOCUMENTS FROM INSURED)



Our Service Standards

THERE ARE 3Bs EXPLAINING WHY YOU SHOULD USE OUR SERVICES:

1. BECAUSE WE HAVE SENIOR LOSS ADJUSTERS WHO ARE PROFESSIONALS IN THIS FIELD. WE ARE CAPABLE TO DO WORKS YOU ASSIGNED.
2. BECAUSE WE COULD OFFER YOU LOSS ADJUSTING SERVICES WITH INTERNATIONAL STANDARDS, AT VIET PRICE
3. BECAUSE WE BRING YOU MORE CHOICES. YOU CAN DIVERSIFY YOUR SERVICE PROVIDERS; COMPARE SERVICE QUALITY BETWEEN SUPPLIERS EASIER. AS A RESULT YOU WILL BENEFIT FROM HAVING A BETTER AND SHORTER SHORT-LIST.



Why us?

Contact us

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